



**GREAT
USED CARS**
pg. 52

Insect Repellents That *Really* Work

CR Consumer Reports™

REVIEWS & RATINGS

- Dishwashers
- Laptops
- Desktops
- Printers
- Chevy Bolt

Too Many Meds?

Follow our doctor-approved plan to take fewer drugs, avoid dangerous side effects, *and* feel better



**Ransomware:
How to Stay Safe**

**Owners Rate
Best & Worst Used Cars**

**Top Cash-Back
Credit Cards**

**Smart Ways to Save on
TVs, Ranges & Fridges**

Smarter choices
for a better world

Features

24 Too Many Meds?

More Americans than ever are taking prescription drugs—including many they may not need. Follow our doctor-approved plan to cut back safely and feel better.

40 When to Get the Best Deals

Not sure which end-of-year sales promotions to believe? Our expert pricing analysis identifies the sweet spots for four appliance categories, so you know when to get the lowest price.

RATINGS

46 How to Cash In on Cash-Back Credit Cards

Want to save hundreds each year? We crunched the numbers to help you find a card tailored to your spending habits.



Product Updates

8 Home Sweet Home Office

Enjoy our guide to a well-equipped workspace so that you can get the job done more efficiently and comfortably.

RATINGS

16 How to Keep the Bugs Away

Mosquitoes and ticks are more than just annoying—they can carry disease. Protect yourself with our exclusive ratings of products that are the most effective against both.

RATINGS

Insights

18 Something New Under the Sun

Is Tesla's new Solar Roof a hot investment? We ran the numbers to see how long it would take to realize savings on your energy bills.

23 Ask Our Experts

What to do about ransomware, what "prescription strength" really means on over-the-counter drug labels, and how to guard against laptop fires.

In Every Issue

4 From the President: A Prescription for Better Health

Americans are in the grip of an epidemic of overmedication. Learn how you can be part of the solution so that we can reduce our risk of exposure to unnecessary side effects.

5 Building a Better World, Together

Consumer Reports has a new champion in the fight against threats to your digital privacy.

6 Your Feedback

Readers' comments about our recent content.

15 Recalls

66 Index

67 Selling It

Goofs and gaffes.

Road Report

52 Best and Worst Used Cars

Our unique satisfaction data gives you the inside track to the models consumers say they would—and would not—buy again.

RATINGS

62 Road Tests

Green machines: We rate the hybrid Toyota Prius Prime, Hyundai Ioniq, and Kia Niro, and the electric Chevrolet Bolt.

RATINGS

CHEVROLET BOLT

70
OVERALL SCORE



ABOUT CONSUMER REPORTS

We are the world's largest independent, nonprofit, consumer-product-testing organization, based in Yonkers, N.Y. We survey millions of consumers about their experiences with products and services. We pay for all the products we rate. We don't

accept paid advertising. We don't accept free test samples from manufacturers. We do not allow our name or content to be used for any promotional purposes.

HOW TO REACH US

Write to us at Consumer Reports, 101 Truman Ave., Yonkers, NY 10703, Attn.: Customer Service.

TO SEND A LETTER TO THE EDITOR

Go to CR.org/lettertoeditor.

NEWS TIPS AND STORY IDEAS

Go to CR.org/tips.

EMAIL SUBMISSIONS

For Selling It send items to SellingIt@cro.consumer.org or call 800-333-0663.

See page 67 for more details.

SUBSCRIPTION INFORMATION

Go to CR.org/magazine or call 800-333-0663.

See page 65 for more details.

RATINGS

Overall scores are based on a scale of 0 to 100. We rate products using these symbols:

POOR FAIR GOOD
VERY GOOD EXCELLENT